ODDS & ENDS by John Guttormsson

James (age 4) was listening to a Bible story. His dad read, "The man named Lot was warned to take his wife and flee out of the city but his wife looked back and was turned to salt."
Concerned, James asked, "What happened to the flea?"

When my husband, Mark, took his beat-up pickup truck to our insurance agent for a pre-insurance inspection, the teen-age receptionist was sent to look over the truck. Armed with a checklist and a few simple questions, she breezed through the chore. She asked, "What are the age and make of the vehicle?"
Mark replied, "It's a '65 Ford." Apologetic about its desperate condition, he added, "It's an old fossil."
Inside, the office assistant entered the data into her computer and frowned. "Is there a problem?" asked Mark.
"Mr. Evans, our computers have a lot of automotive data,"she explained, "but it's never heard of a Ford Fossil."

A lady died this past January, and Citibank billed her for February and March for their annual service charges on her credit card, and added late fees and interest on the monthly charge. The balance had been $0.00 when she died, but now somewhere around $60.00. A family member placed a call to Citibank.
Here is the exchange :
Family Member: 'I am calling to tell you she died back in January.'
Citibank: 'The account was never closed and the late fees and charges still apply.'
Family Member: 'Maybe, you should turn it over to collections.'
Citibank: 'Since it is two months past due, it already has been.'
Family Member: So, what will they do when they find out she is dead?'
Citibank: 'Either report her account to frauds division or report her to the credit bureau, maybe both!'
Family Member: 'Do you think God will be mad at her?'
Citibank: 'Excuse me?'
Family Member: 'Did you just get what I was telling you

- the part about her being dead?'

Citibank: 'Sir, you'll have to speak to my supervisor.'
Supervisor gets on the phone:
Family Member: 'I'm calling to tell you, she died back in January with a $0

balance.'
Citibank: 'The account was never closed and late fees and charges still apply.'
Family Member: 'You mean you want to collect from her estate?'
Citibank: (Stammer) 'Are you her lawyer?'
Family Member: 'No, I'm her great nephew.' (Lawyer info was given)
Citibank: 'Could you fax us a certificate of death?'
Family Member: 'Sure.' (Fax number was given)
After they get the fax:
Citibank: 'Our system just isn't setup for death. I don't know what more I can do to help.'
Family Member: 'Well, if you figure it out, great! If not, you could just keep billing her. She won't care.'
Citibank: 'Well, the late fees and charges will still apply.'
(What is wrong with these people?!?)
Family Member: 'Would you like her new billing address?'
Citibank: 'That might help...'
Family Member: ' Odessa Memorial Cemetery, Highway 129, Plot Number 69.'
Citibank: 'Sir, that's a cemetery!'
Family Member: 'And what do you do with dead people on your planet???'